| **DETERMINING THE BASIS OF THE PROGRAM** | • Will you create a “certification” document?  
• Will you base the program entirely on specification and technical requirements? |
| **MANDATORY VS. VOLUNTARY** | • Will you require qualified companies to Program requirements for all projects?  
• Will qualified companies only be required to follow the program requirements for State projects? |
| **DEFINING SUCCESS** | • Create a rating system.  
• Attaining levels of “trust” |
| **CONSEQUENCES OF POOR PERFORMANCE** | • Participants on probation remain on the Program list, but with a required level of performance.  
• Tighten the level of inspection if satisfactory performance level is not met.  
• Firm is removed from qualified bid list. |
| **FREQUENCY** | • Annually  
• Semiannually  
• Every three years |
| **DEPTH** | • How long are the audits?  
• What is the topic scope of the audits? |
| **CORRECTIVE ACTION** | • How are results communicated between the Supplier and the Agency?  
• What is required to resolve Corrective Actions? |
| **WHO WILL PARTICIPATE IN THE PROGRAM?** | • All Suppliers  
• Concrete, GC, design firms, Inspection agencies  
• Only metals suppliers  
• Only major bridge  
• Only component (non-major bridge) |
| **DURATION OF THE PROGRAM** | • Prequalification for bid list only?  
• Prequalification and then ongoing?  
• Project specific?  
• Regular interval? |
| **STRUCTURE** | • Supplier base – ongoing audits  
• “Code-Share” (ongoing or shorter term)  
• Project based – duration of the project only |
| **COST** | • Are assessments paid by the State?  
• Are assessments the responsibility of the Supplier?  
• Is the program structure so both State and Supplier have a stake  
  • $$ 50\% \text{ by the State}$$  
  • $$ 50\% \text{ by the Supplier}$$ |